



Thank you for choosing AT&T!

## Look inside for

My Service & Plan Details	1
Using My Phone & Voicemail	1
Contact Us & *Services	1
Understanding My First Bill	2
Our Policies	2
Wireless Service Agreement	3
Coverage Map	4
International Roaming	5



## GLADYS ROLDAN

My Service	
Wireless Number:	732-678-6342
Rate Plan:	Mobile Share with Unlimited Talk & Text
Rate Plan Charge:*	See My Plan Details
Term of Service:	24 months
Anytime/Daytime Minutes:	Unlimited in US
Night/Weekend Minutes:	Unlimited in US
Mobile to Mobile Minutes:	Unlimited in US
Activation Fee:*	\$36.00

\*Additional charges or credits may apply. See page 2 for details.

My Plan Details	
<b>MOBILE SHARE FOR iPhone ON 4G LTE</b>	\$40.00
<ul style="list-style-type: none"> <li>• Unlimited domestic text, picture, video and instant messaging.</li> <li>• Mobile Share voice and data plan required.</li> <li>• Turn phone off/on so features take affect.</li> </ul>	
<b>MOBILE TO MOBILE MINUTES</b>	Included
<ul style="list-style-type: none"> <li>• Calls made to and from other AT&amp;T customers in your mobile to mobile calling area do not count against Anytime Minutes. Minutes do not rollover (exceptions may apply)</li> <li>• Mobile to Mobile minutes only apply in the US</li> </ul>	
<b>NIGHTS AND WEEKEND MINUTES</b>	Included
<ul style="list-style-type: none"> <li>• For use in your calling plan area only</li> <li>• Mon. - Fri. 9pm to 6am</li> <li>• Sat. and Sun. 24 hours a day through 6am Mon.</li> <li>• Minutes do not count against Anytime Minutes</li> </ul>	
<b>OTHER FEATURES</b>	Included
<ul style="list-style-type: none"> <li>• To review additional features on your plan please visit <a href="http://att.com/wireless">att.com/wireless</a> for details</li> </ul>	

Transaction date: 12/03/2012

©2012 AT&T Intellectual Property. All rights reserved. AT&T, AT&T logo and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies.

Using My Phone	
Phone Model:	Apple iPhone
To learn more about using your iPhone, go to: <a href="http://www.apple.com/support/iphone">www.apple.com/support/iphone</a> .	

Using My Visual Voicemail	
<b>Set Up Mailbox/Check Messages</b>	
Tap  on home screen. Tap <b>Voicemail</b> and follow the prompts.	
<b>Check Messages From Another Phone</b>	
<ol style="list-style-type: none"> <li>1. Dial your 10-digit wireless phone number.</li> <li>2. When the greeting begins, PRESS *</li> <li>3. Enter your password and follow the prompts.</li> </ol>	
<b>Forgot Your Password?</b>	
Dial 611 and follow the prompts to reset.	
To learn more about Visual Voicemail features and security, go to: <a href="http://att.com/WirelessHelp">att.com/WirelessHelp</a> . Customers with an existing voicemail account should review current messages before setting up Visual Voicemail. Existing messages will be deleted once your Visual Voicemail account has been established.	

* Services	
Check usage or balance via a FREE text message.	
DIAL: *MIN#	Send (*646#)
DIAL: *BAL#	Send (*225#)
Check data usage via a FREE text message.	
DIAL: *DATA#	Send (*3282#)
Check phone upgrade discount availability.	
DIAL: *NEW#	Send (*639#)
FREE instant access to our automated bill pay system.	
DIAL: *PAY	Send (*729)
See <a href="http://att.com/StarServices">att.com/StarServices</a> for limits regarding *MIN#/*DATA#.	
TXT-2-PAY: A monthly text message reminder of your bill — and you can pay just by replying.	

Contact Us	
Web:	<a href="http://att.com/wireless">att.com/wireless</a>
Wireless Phone:	611
Landline:	1-800-331-0500

## Understanding My First Bill (Estimate)

Your first bill may be higher than expected! The bill may include:

- Activation fee.
- One month's service billed in advance.
- Prorated charges and fees for the month when you signed up.

The sample bill is not part of your contract.

Start Of Billing Cycle: 15th of the month

Wireless Summary For:	732-678-6342	
GLADYS ROLDAN		
Monthly Service Charges	First Month's Bill	Ongoing Monthly Bill
Rate Plan		
Mobile Share with Unlimited Talk & Text (Prorated)		
Mobile Share with Unlimited Talk & Text		
Other Services		
MOBILE SHARE FOR iPhone ON 4G LTE	57.33	40.00
<b>Total Monthly Service Charge</b>	<b>\$57.33</b>	<b>\$40.00</b>
Usage, Additional Minutes, Roaming, Directory Assistance (411) and Long Distance Charges	<b>BASED ON ACTUAL USAGE</b>	
Credits, Adjustments & Other Charges*		
Activation Fee	36.00	
Regulatory Cost Recovery Charge	.45	.45
Federal Universal Service Fund	4.83	2.07
State Universal Service Fund		
Other AT&T Surcharges	.31	.31
<b>Total Credits, Adjustments &amp; Other Charges</b>	<b>\$41.59</b>	<b>\$2.83</b>
Government Fees & Taxes		
State and Local Tax	6.53	2.80
911 Fee	.90	.90
<b>Total Government Fees &amp; Taxes**</b>	<b>\$7.43</b>	<b>\$3.70</b>
<b>Total Charges: (ESTIMATED)</b>	<b>\$106.35</b>	<b>\$46.53</b>

## Standard Charges

Additional Minutes:	Unlimited in US
411:	\$1.99/call + Airtime
Text/IM:	20¢/message*
Picture/Video:	30¢/message*
iPhone Data Plan:**	\$40.00 per month

\*Charged for messages sent and received. Rates differ if text plan selected.  
 \*\*Domestic US; International plans available.

### International Roaming

International voice and data rates apply for messages sent and calls made to international numbers, as well as usage outside the U.S. For rates/details, see: [att.com/global](http://att.com/global).

## Our Policies

### 14-Day Equipment Return Policy

- Returns accepted within 14 days of purchase (or shipping date, if equipment is shipped). Restocking fee: \$35 or 10% of purchase price (accessories \$200 and over and tablets), except where prohibited. Must be like new, with all original packaging, accessories, manuals, proof of purchase. No exchanges on closeout items. See full policy at [att.com/returns](http://att.com/returns).
- Authorized Retailer/Other Locations: see specific location's return policy.

### 14-Day Service Cancellation Policy

- Payment required for services used.
- Activation fee will be refunded if termination occurs within 3 days of activation.
- See [att.com/returns](http://att.com/returns).

### Optional AT&T Mobile Insurance

Mobile Insurance is available for iPhone. See [att.com/mobileinsurance](http://att.com/mobileinsurance) for details.

### iPhone Warranty and Repair

All iPhone warranty and repair is handled by Apple at [www.apple.com/support](http://www.apple.com/support) or 1-800-MY-IPHONE or Apple Retail stores with an appointment. New iPhones have a one year hardware manufacturer's warranty. Refurbished iPhones may differ. Warranty replacement iPhones may be refurbished devices.

\*In addition to the monthly cost of rate plan & selected features, AT&T imposes the following charges: 1) Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying w/ obligations & charges imposed by state/fed telecom regulations, 2) gross receipts surcharge, 3) state/fed universal service charges, & 4) other gov't assessments on it, incl w/o limitation a Property Tax Allotment surcharge of \$0.20 to \$0.45 applied per Corporate Responsibility User's assigned number. These fees aren't taxes or gov't-req'd charges. \*\*Above estimates based on highest tax/fee/surcharge rates assessed in your state; actual charges may vary. See [att.com/AdditionalCharges](http://att.com/AdditionalCharges). To prevent unauthorized charges, notify AT&T immediately if your phone is lost/stolen. Your rate plan brochure/contract controls if inconsistent w/this document.



# Wireless Service Agreement

Wireless Number: 732-678-6342

### Your agreement with AT&T consists of:

1. The Wireless Customer Agreement #FMSTCT10120236E **and its arbitration clause**, and
2. The rates and other details about the rate plan in the Customer Service Summary or at [att.com/wireless](http://att.com/wireless).

### Early Termination Fee (ETF)

If I terminate this Agreement before expiration of my Service Commitment, I will pay AT&T an Early Termination Fee of \$325 minus \$10 for each full month of my Service Commitment that I complete for each wireless telephone number associated with the service.

### Guaranty

If I sign on behalf of an entity, I represent that I am authorized to sign on its behalf, and I agree to be jointly responsible with the entity for payment of any sums that become due under, and to be bound by, this Agreement. I agree you can collect directly from me without first proceeding against the entity.

### Service/Coverage Limitations

Service is not available at all times in all places. Gaps in coverage exist within the service areas shown on maps.

### Information About AT&T Broadband Internet Access

For more information about AT&T's broadband Internet access services please visit [att.com/broadbandinfo](http://att.com/broadbandinfo).

### iPhone and Certain Other Devices

Eligible voice and data plans are required for iPhone and certain other devices. I agree that AT&T may add required plans to my account and bill me the appropriate monthly fee if I use an iPhone or other device that has plan requirements. Data plans do not cover international data charges.

### Optional Roadside Assistance is Available from AT&T

Enroll for \$2.99/month and get the first 30 days free. After the free period the charge is \$2.99/month per line. You may cancel at any time by contacting AT&T.

### Cancellation Policy

I may terminate this Agreement within 14 days after activating service without paying an Early Termination Fee ("ETF"). I will pay all fees and charges incurred through the termination date, incl. appl. Equip. Fee, but AT&T will refund any activation fee if I terminate within 3 days of activation. Also, I may have to return handsets, Equip., and accessories purchased with this Agreement and pay applicable restocking fees. If I terminate after the 14th day, but before the Agreement's Service Commitment has expired, I will pay AT&T an ETF for each wireless telephone number or Equip. ID number associated with the service.

### Mobile Content

I understand that wireless devices can be used to purchase goods, content, and services (including subscription plans) like ring tones, graphics, games, and news alerts from AT&T or other companies. I understand that I am responsible for all authorized charges associated with such purchases from any device assigned to my account, that these charges will appear on my bill (including charges on behalf of other companies), and that such purchases can be restricted by using parental controls available from an AT&T salesperson, at [att.com/wireless](http://att.com/wireless), or by calling AT&T.

### Optional AT&T Mobile Insurance is Available

If eligible, you have 30 days from the date of activation or upgrade to enroll. Insurance is administered by Asurion Protection Services, and underwritten by Continental Casualty Company, a CNA company. See brochure for complete terms and conditions. Key terms:

- Premium: \$6.99/month per mobile number enrolled.
- Non-refundable Deductible: Tier 1: \$50, Tier 2: \$125, or Tier 3: \$199 deductible per approved claim, depending on device.
- Limits: 2 claims per consecutive 12 months (Maximum device value of \$1500 per approved claim).
- Replacement devices may be new or remanufactured. Colors, features and accessory compatibility are not guaranteed.
- You can cancel your coverage at any time and receive a pro-rated refund of your unearned premium.

**I have reviewed and agree to the rates, terms, and conditions for the wireless products and services described in the Wireless Customer Agreement (including limitation of liability and arbitration provisions) and the Customer Service Summary. If buying an iPhone, I agree that use of the iPhone acts as an acceptance of the Apple and third party terms and conditions included with the iPhone.**

# Voice Coverage Map



Wireless Coverage Area

**Check coverage in your area at [wireless.att.com/coverageviewer](http://wireless.att.com/coverageviewer).**

76113  
9/16/12

Your phone's display does not indicate the rate you will be charged. Please review your coverage map for areas included in and out of plan. Map may include areas served by unaffiliated carriers and may depict their licensed area rather than an approximation for the coverage there. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber. 3G phone required in some areas.





# Traveling the world with your iPhone.

Important Information for iPhone Owners

## Keep your bill predictable if you travel outside the U.S.

AT&T knows that the mobile Internet on your Apple® iPhone™ is indispensable to you. That's why we want to remind you that international data usage is not covered under your existing U.S. data plan.

Your iPhone provides access to email, Visual Voicemail, Web browsing and other applications that can use a significant amount of data. It's no surprise that you might find yourself using more data than you thought. The good news is that now, if you travel outside the U.S., you can save money on your international data usage by signing up for one of AT&T's Data Global Plans with low rates in more than 100 countries.\*

To verify whether your iPhone is set up for international roaming or to sign up for one of our plans, call 1-800-335-4685. For more information please visit [att.com/global](http://att.com/global).

\* Visit [att.com/dataconnectglobal](http://att.com/dataconnectglobal) for current information and a list of discounted countries.

## Here are some easy ways to help you minimize international data charges when you travel outside the U.S.

- **Turn Data Roaming "OFF":** By default the setting for international data roaming will be in the "OFF" position.  
*To turn data roaming "ON/OFF" tap on Settings > General > Network > Data Roaming*
  - Turning "OFF" data roaming blocks email, browsing, visual voicemail and downloads, but it will not block text or picture/video messages.
  - When abroad, international roaming rates apply when you send text or picture/video messages.
  - To access audible voicemail when data roaming is "OFF", tap on Phone > Voicemail. International roaming voice rates apply.
- **Utilize WiFi Instead of 3G/GPRS/EDGE:** WiFi is available in many international airports, hotels and restaurants to browse the Web or check email.
- **Turn Fetch New Data "OFF":** Check email and sync contacts and calendars manually instead of having the data pushed to your iPhone automatically. This way you can control the flow of data coming to your iPhone.  
*To turn off the Auto-Check functionality tap on Settings > Mail, Contacts, Calendars > Fetch New Data. Change Push to "OFF" and Select Fetch Manually.*
- **Consider Purchasing an International Data Package:** If you are traveling outside the U.S., purchasing a Data Global Plan will significantly reduce the cost of using data abroad. To add an international data package call 1-800-335-4685.
- **Reset the Usage Tracker to Zero:** When you arrive overseas access the usage tracker in the general settings menu and select reset statistics. This will enable you to track your estimated data usage while abroad.  
*To reset Usage Tracker to Zero tap on Settings > General > Usage > Reset Statistics*

Voice and data usage outside the U.S., including data usage incurred from delivery of Visual Voicemail messages, will be charged at international rates. Data Global Plans for iPhone can be added to the Data Plan for iPhone for reduced data rates in more than 100 countries. Visual Voicemail messages received when roaming internationally are charged at international data pay-per-use rates unless the Data Global Plan applies, in which case receipt of Visual Voicemail messages will decrement kilobytes included in the plan. When Data Roaming is not "OFF" substantial charges may be incurred if phone is taken out of the U.S. even if no services are intentionally used. For voice and data packages information, visit [att.com/worldpackages](http://att.com/worldpackages). Service provided by AT&T Mobility. © 2012 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks contained herein are property of their respective owners. TM and ©2012 Apple Inc. All rights reserved.